CUSTOMER SUPPORT:



Quick Start On-Site Training

QUICK START ON-SITE TRAINING PROGRAM

AGI recognizes the value and importance of training geared to your specific project needs. An AGI Quick Start offers customized, on-site training by providing a hand-selected AGI product expert who will show your engineers how to apply our products to your unique problems. The instructor will work with you to develop a training program designed around your learning objectives and will tailor the course content to include examples and scenarios relative to your organization.

GOAL:

To empower your engineers with the skills and knowledge necessary to quickly maximize the benefit of the AGI products you've purchased.

INCLUDES:

- Customer can purchase up to two 3 or 5-day sessions* for a total of 3, 5, 6, 8 or 10 training days.
- Discussion with AGI trainer or representative prior to session to discuss specific training objectives
- Installation and licensing assistance prior to the session
- Group/classroom-style or individual one-on-one training
- On-site training which can include but is not limited to:
- Scenario development support
- Analysis support
- Scripting/automation assistance



PROVISIONS:

- Each Quick Start session must be held and completed over consecutive days.
- The QuickStart must be used for training, it does not include custom software/services delivery.
- The instructor will focus the training on the use of AGI products.
- The Quick Start must be used within one year from date of purchase.
- AGI's travel and living expenses are included in the fixed price. Price includes one trip for one trainer to train up to 10 students**.
- Computers can be provided at an additional cost.
- * Customers requiring more than the maximum level of support offered, please contact AGI directly.
- ** Additional students would require more than one instructor for an additional charge.

FOR MORE ON AGI'S QUICK START PROGRAM OR TO ENROLL, CONTACT YOUR AGI REPRESENTATIVE AT 1.800.220.4785 (TOLL-FREE IN U.S./CANADA) OR 1.610.981.8000, OR VISIT AGI.COM/TRAINING.

